



TRIAX

connecting the future



TRIAX® In Touch

Online concierge platform for the hospitality sector



Keeping you in touch
with your customers

triax.com

Let's stay in touch

TRIAX® In Touch is the online concierge platform helping you deliver all-in-one hospitality packages to hotels

Personalised communication is the best way to stay in touch with customers. Maintaining a lasting customer relationship requires care, attention – and a direct way to stay in touch with customer needs throughout the journey.

Introducing the TRIAX® in Touch platform, the interactive hospitality solution that offers the very best in personalised hospitality services and guest engagement.

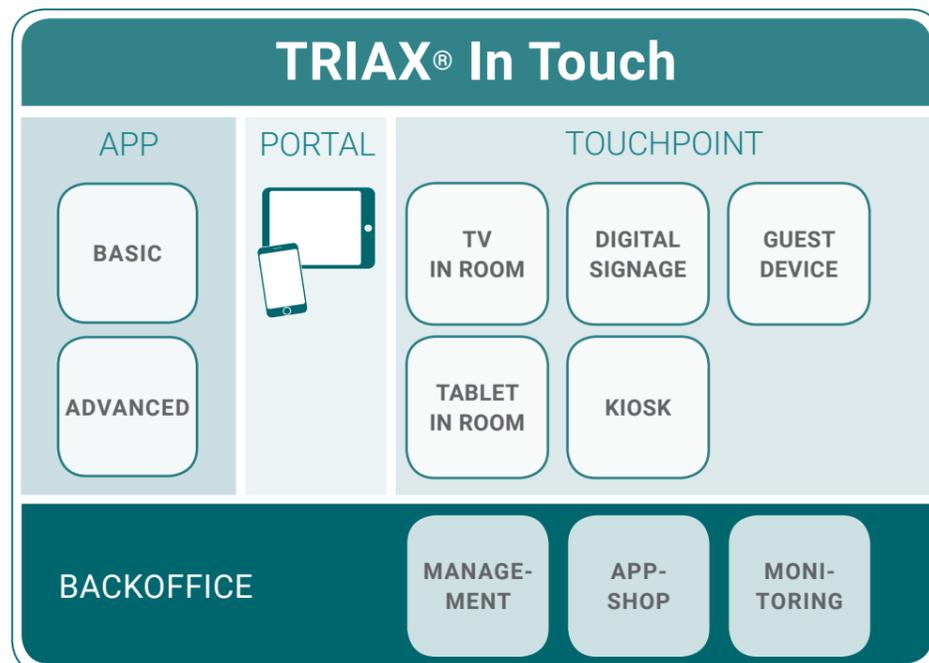
Accessible to guests wherever and however the hotel chooses, it's the personal way to build customer relationships, boosting satisfaction and revenues for you and the hotels.

Your benefits

- Single platform delivers a full hospitality package
- Fits any environment, from upgrades to new builds from small B+B's to high end hotels
- Customisable and fully supported
- Automatic software upgrades, security and backup

Your hotel's benefits

- A single platform from a single provider to manage a huge variety of services on various touchpoints
- Reach guests before, during and after their stay
- Increase RevPAR (revenue per available room)
- Responsive, flexible and scalable
- Meets evolving hotel needs, guest demands, and future technology
- No need to pay for what you don't require



Endless possibilities

Fundamental to TRIAX® In Touch is flexibility and scalability

High Speed Internet Access? Build it in. No need for VoD? Leave it out. The services you want, on the right TOUCHPOINT, at the right time. All managed in the same BACKOFFICE interface.

Services traditionally sourced from various suppliers are now consolidated under one roof. What's more, you don't pay for what you don't want.

Our infinitely customisable platform means we can help you tailor a solution to fit any need. Just get in touch and we'll be delighted to discuss the possibilities. We're your reliable partner each step of the way.

How it works

1. Select your APPs

A range of Basic and Advanced APPs are downloadable from our APP-shop.

Basic APPs include Internet-ticket, TV & Radio, Welcome, Info, Guest Messaging, Weather reports

Advanced APPs include Booking, Shop, Room Service, VOD, Transportation, Flight Info, Billing, News, Feedback, Surveys, Menu card, and more...

Can't find what you want? Let us develop it for you.

2. Build the PORTAL

Arrange and present APPs in the online portal that fits any screen on any device, inside or outside the hotel.

3. Display on any TOUCHPOINT

TV IN ROOM
Fixed TVs in guest rooms

TABLET IN ROOM
Fixed tablets in guest rooms

DIGITAL SIGNAGE
SoC display screens around the hotel

KIOSK

Touch display screens around the hotel

GUEST DEVICE

Access the PORTAL from any internet-connected guest device, accessible before, during or after their stay. You can also provide guests with a fully managed internet solution, offering a variety of Wi-Fi packages

4. Manage in BACKOFFICE

MANAGEMENT

- **Content and Touchpoints**
Add, remove, configure and manage APPs, TOUCHPOINTS and PORTALS
- **Internet Management**
Deliver and manage a high speed, reliable Wi-Fi solution to guests with our safe and billable platform.

APP-SHOP

Browse and download from our wide range of APPs

MONITORING

24/7, year-round monitoring, security and backup on TRIAX's dedicated servers



TRIAX
connecting the future

Contact

triax.com/contact

360° hospitality solutions, supported by outstanding services.

It's no secret that we aim to help you set the new standard of hospitality. We see it as a great privilege to help you succeed in the creation of happy hotels, yet a huge responsibility.

Therefore, we not only offer reliable 5 star hospitality solutions that keep you in touch with customer needs and technological developments, but also a wide range of services that ensure you create optimum value.

These services include training sessions, SLAs and other tools.

If you're interested in finding out more about our range of products, solutions and services, please contact your local TRIAX sales office or visit www.triax.com.

Copyright © 2017 TRIAX. All rights reserved. The TRIAX Logo and TRIAX, TRIAX Multimedia are registered trademarks or trademarks of the TRIAX Company or its affiliates. All specifications in this brochure are subject to change without further notice.



TRIAX® IN
TOUCH IS A
PART OF OUR
HAPPY HOTEL
**TRIAX.COM/
HAPPY**